

Minister of Public Safety and  
Emergency Preparedness



Ministre de la Sécurité publique  
et de la Protection civile

Ottawa, Canada K1A 0P8

MAR 22 2018

The Honourable Kevin Sorenson, P.C., M.P.  
Chair, Standing Committee on Public Accounts  
House of Commons  
Ottawa, Ontario  
K1A 0A6

Dear Mr. Sorenson,

On behalf of the Government of Canada, I am pleased to respond to the 32<sup>nd</sup> Report of the Standing Committee on Public Accounts, entitled *Report 4, Mental Health Support for Members of the Royal Canadian Mounted Police of the Spring 2017 Reports of the Auditor General of Canada*.

The federal government is committed to improving the mental health of all peace officers and first responders. I take the issue of mental health for all employees in my portfolio very seriously, and this includes improving RCMP members' mental health support. RCMP employees must have appropriate access to the resources and services they need for their mental health and well-being. The RCMP is taking steps to address the Auditor General's recommendations and the federal government is working on a coordinated national strategy on Post-Traumatic Stress Injuries (PTSI), which disproportionately affect public safety officers.

The Government accepts the Standing Committee's recommendations as stated in its November 22, 2017 report and will respond accordingly by April 30, 2018, with the information requested, including a business plan for the Mental Health Strategy and progress reports on the implementation of training, performance measurement and disability case management.

On behalf of the Government, I would like to thank the Standing Committee on Public Accounts for its Report and for its continued and diligent interest in ensuring that RCMP employees have effective mental health support.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'R. Goodale', written over a light blue horizontal line.

The Honourable Ralph Goodale, P.C., M.P.  
Minister of Public Safety and Emergency Preparedness  
Enclosure: (1)

Canada The word 'Canada' in a serif font, with a small Canadian flag icon to the right of the letter 'a'.

**REPORT 4, MENTAL HEALTH SUPPORT FOR  
MEMBERS OF THE ROYAL CANADIAN MOUNTED POLICE OF  
THE SPRING 2017 REPORTS OF THE AUDITOR GENERAL OF CANADA.**

**RECOMMENDATION 1**

That, by 30 April 2018, the *Royal Canadian Mounted Police* present to the House of Commons Standing Committee on Public Accounts a final business plan including human and financial resource requirements, areas of priority and risks associated with the fulfillment of its Mental Health Strategy.

**RECOMMENDATION 2**

That, by 30 April 2018, the *Royal Canadian Mounted Police* provide the House of Commons Standing Committee on Public Accounts with a report detailing the national standards that have been adopted regarding mental health services delivery.

**RECOMMENDATION 3**

That, by 30 April 2018, the *Royal Canadian Mounted Police* confirm to the House of Commons Standing Committee on Public Accounts that it has fully implemented all of its proposed measures to improve disability case management.

**RECOMMENDATION 4**

That, by 30 April 2018, the *Royal Canadian Mounted Police* provide a progress report to the House of Commons Standing Committee on Public Accounts on the completion rate of mental health training by supervisors.

**RECOMMENDATION 5**

That, by 30 April 2018, the *Royal Canadian Mounted Police* present the House of Commons Standing Committee on Public Accounts with a progress report on how their managers and supervisors have fulfilled their roles and responsibilities regarding the Mental Health Strategy.

**RECOMMENDATION 6**

That, by 30 April 2018, the *Royal Canadian Mounted Police* present the House of Commons Standing Committee on Public Accounts with a progress report on the implementation of its framework for performance measurement and monitoring of the Mental Health Strategy.

**RECOMMENDATION 7**

That, by 30 April 2018, the *Royal Canadian Mounted Police* present the House of Commons Standing Committee on Public Accounts with a progress report on the implementation of its quality measurement and monitoring framework, client satisfaction survey, and quality measurement indicators of the Mental Health Strategy.

**RECOMMENDATION 8**

That, by 30 April 2018, the *Royal Canadian Mounted Police* present the House of Commons Standing Committee on Public Accounts with a progress report on the implementation of the case management system of its Mental Health Strategy.